



St Andrew's
Hospice

A Gift in Memory

Remember
a loved
one

Honour
their
wishes

Support a
cause they
cared for

Why gift in memory?

A gift in memory is a thoughtful way to remember a loved one through a donation dedicated in their name. It can be a comfort to know that such gift will make a massive difference and have a lasting effect on a cause that your loved one held dear to their heart.

There are a number of ways that you can support our work by giving charitable contributions in memory of someone who has passed; we will cover the main methods in this leaflet.

Donations in lieu of flowers

Lots of families choose to have donations in lieu of flowers at their loved one's funeral and we are always very grateful to be thought of as the charity to receive these gifts.

We can provide collection boxes or personalised envelopes to help make it easier and more special. Please contact us to arrange for these to be sent to you, or you can ask the funeral director to contact us directly.

You may wish to reach out to us using the slip below. Please state your preferred method of contact and someone from our team will be in touch.

In lieu of flowers

Your details

Name:

Telephone number:

Email:

Who are you remembering?

Date of funeral:

Funeral Directors:

How would you like to be contacted?

Please send to: St Andrew's Hospice, Peaks Lane, Grimsby DN32 9RP

Tribute pages

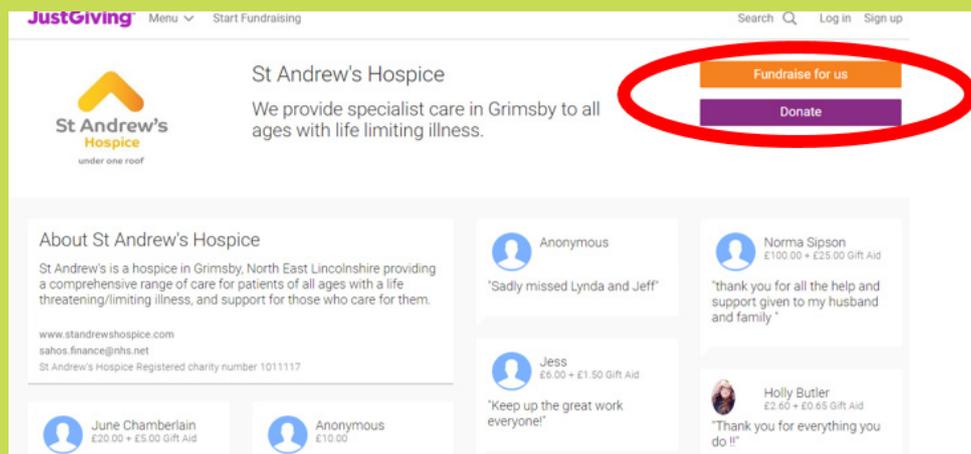
You may like to set up a heartfelt tribute fund on JustGiving where you can include a picture and treasured memories of your loved one. Contributors can also share messages of remembrance support.

Some people choose to mark an anniversary and remember someone special by hosting their own fundraiser. If you would like any advice around hosting a sponsored event please get in contact and one of our passionate fundraising team will be happy to help.

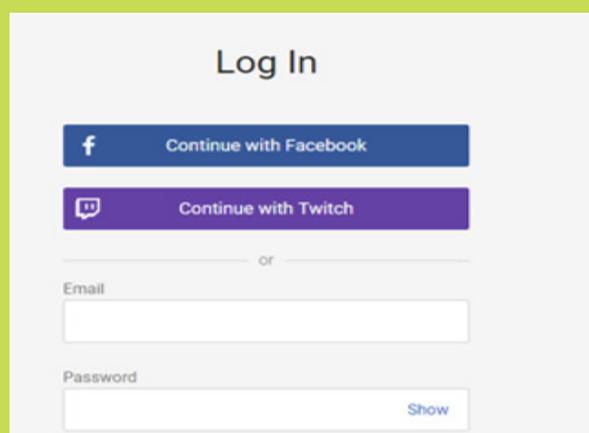
How do I set up a tribute page to honour my loved one?

Below is a guide to help you set this up.

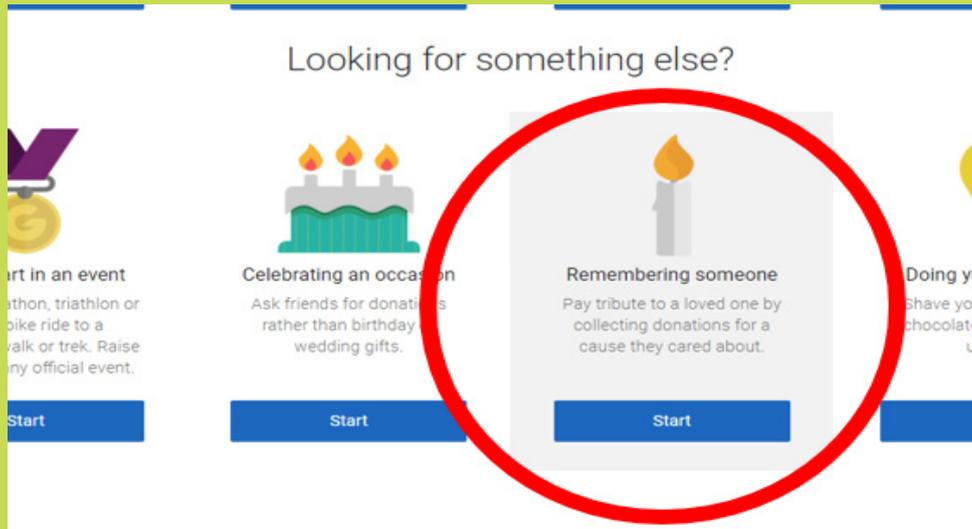
1. Visit our JustGiving Charity Page here: justgiving.com/standrews and click on the 'Fundraise For Us' button



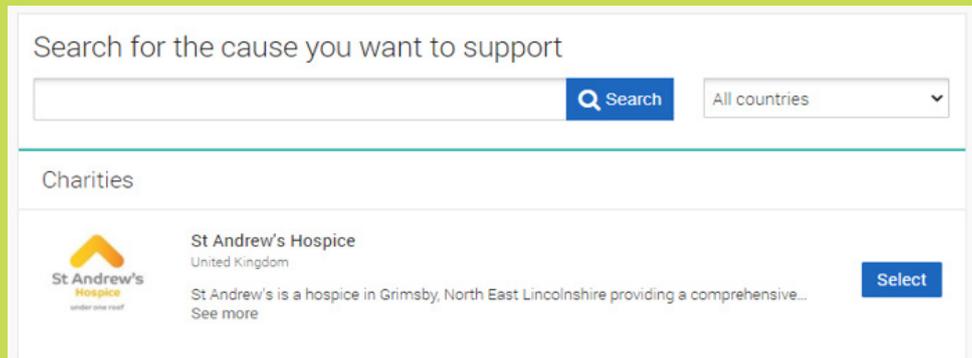
2. Log in to your Just Giving account on the next screen as follows:



3. Select 'Remembering Someone' from the next screen



4. Type in the charity you wish to support in remembrance of your loved one



5. Fill in your loved one's details and respond to the terms of agreement

1. Who are you remembering?

Their first name

Their last name

Their gender
 Male
 Female

Your relationship to them (optional)
Please select

2. Choose your fundraising page web address
www.justgiving.com/fundraising/

3. Choose your fundraising page settings

Are you planning to ask for donations to your JustGiving page in return for goods, services or other benefits?
e.g. Will you be using your page to run a bake sale or auction, or sell tickets to an event or raffle? If yes, donations to your page will not be eligible for Gift Aid as donors will be receiving something in return.
 No
 Yes

Is your charity contributing to the cost of your fundraising?
e.g. Paying for your travel, accommodation or entry fee. If yes, then donations made by you, your spouse or partner, or your relatives and their spouses or partners, will not be eligible for Gift Aid. Find out more about Gift Aid eligibility.
 No
 Yes

I'm happy for St Andrew's Hospice to keep me informed, by email, about the impact of my fundraising and other ways to stay involved including future events, campaigns and appeals.
 Yes please, opt me in
 No thanks, opt me out

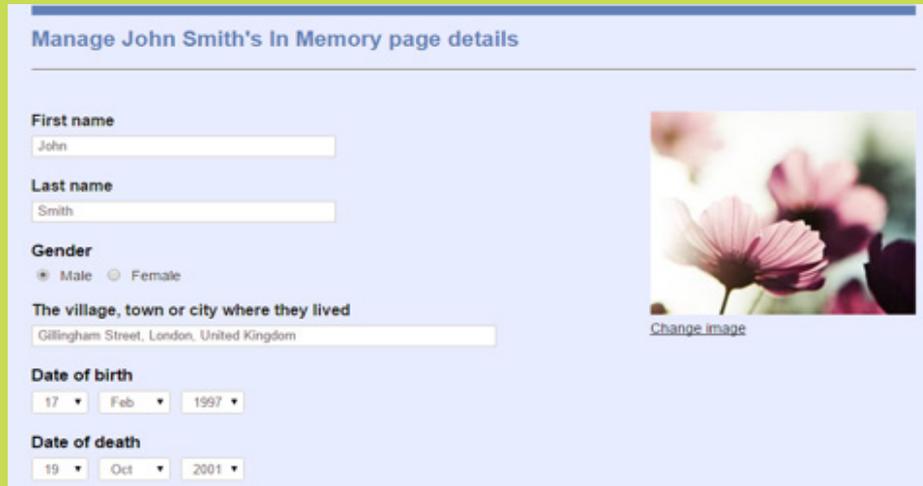
NOTE: St Andrew's Hospice will receive your details and may need to contact you to support you in this fundraising effort. You can update your preferences directly with St Andrew's Hospice.

I agree to JustGiving Terms of Service and Privacy Policy.
 I confirm that I have read the Fundraising Regulator's Guidance Notes.

 Registered with FUNDRAISING REGULATOR

You can update and add more details about your loved one by:

1. Logging into your account and click on your name in the top right hand corner.
2. Selecting 'Your Fundraising'.
3. Clicking your Collection Page underneath 'In Memory Collection Pages'.
4. Editing and clicking 'Save'.



Manage John Smith's In Memory page details

First name
John

Last name
Smith

Gender
 Male Female

The village, town or city where they lived
Gillingham Street, London, United Kingdom

Date of birth
17 Feb 1997

Date of death
19 Oct 2001

[Change image](#)

Light Up A Life

“The festive season is a time to enjoy precious moments with family and friends but it is also a time when we remember those who are no longer with us.”

Benedicto Da Silva, Spiritual Lead, St Andrew's Hospice

Light Up A Life is our annual celebration service where the community comes together to remember those they have lost and celebrate their lives.

The service is one of our most cherished events of the year, full of thoughtful readings, poems, prayers and songs and features our scroll of remembrance.

Families and friends can contribute to this; sharing a message or treasured memory about someone special who is sadly no longer with us.



Do you have a physical commemoration mural?

You can dedicate a stunning engraved leaf on our Giving Tree as a lasting honour to someone special. We hang the dedication of your choosing in our Hospice Hub to admire and remember. Your leaf will stay on our tree for a year, before we offer you the option to renew for another year or have the leaf presented to you to treasure forever. Additional leaves can be purchased for your family, which will be given to you in a keepsake box.

Engraved leaves can be purchased for a donation of £49 or more. Additional leaves can be purchased for a donation of £29 or more each. These leaves will be engraved and sent to you in a presentation box to keep forever.

DATE

NAME

ADDRESS

*Must have full address & post code

* Must also be the address to which the card is registered

TELEPHONE

NUMBER

LEAF FINISH
(Please tick)

ROSE GOLD

WHITE GOLD

YELLOW GOLD

ADDITIONAL KEEPSAKE

LEAF (quantity and colour)

MESSAGE

1st Line: 22 Letters

2nd Line: 22 Letters

3rd Line: 23 Letters

CREDIT CARD OR SWITCH

3 DIGIT SECURITY

NUMBER

(From signature strip)

CARD NUMBER

EXPIRY DATE

ISSUE NO. (if switch or

Maestro)

START DATE (if applicable)

Total amount (£)



Why your support matters?

Each year, the kind donations from our community members aid us in assisting over 1528 children and adults living with a terminal illness and their families and carers. Money raised by our incredible supporters means we can help more local people going forward.

It costs £5.5million a year to run our services; £15,000 a day, and all our care is free of charge to those accessing it. Donating just £16 could provide an hour's specialist nursing care, whilst £400 ensures round the clock care for someone living with a terminal diagnosis.

“Most importantly they made a difficult time in our lives a lot easier and made us feel safe, which is all we wanted.”

Jess, Baby Ava's Mum

Unfortunately following a placenta abruption baby Ava's heart stopped. Ava and her family were moved to our butterfly suite to spend some time saying good bye.



Here are just some ways we put donated money to good use:

Delivering outstanding services to patients, carers and families

Providing specialist care to help people who have treatable but non-curable conditions to achieve quality of life

Caring for respite and outpatients as well as inpatients at the Hospice

Giving bereavement support to families and carers

Unceasingly developing our services

Training health care professionals, to ensure more people can benefit from brilliant end of life care

Can I give Gift Aid?

UK taxpayers can make a Gift Aid declaration and we will receive an additional 25% of your donation at no extra cost to yourself.

How can I donate my time in remembrance?

You might like to take an hour to share our social messaging, plan a fundraiser, donate an hour's salary, or register as a volunteer.

Do you offer bereavement services?

Yes, if you are struggling with grief, our team are happy to talk to you about the range of bereavement services we offer. We also have a variety of leaflets and resources that you may like to take a look at on our website. We have strong ties with other local support services, so we can help you find the most appropriate for you and your family.

How do I get in touch?

Simply drop us an email at hello@standrewshospice.com and we will be in contact. If you would prefer to write to us our address is: St Andrew's Hospice, Peaks Lane, Grimsby, DN32 9RP. You can also call: 01472 350908.

You can also find a range of leaflets and advice on our website: standrewshospice.com



This is... Hektor

Hektor is a smiling, handsome and wonderful little boy who fills the world around him with sunshine. He is one of our young patients at Andy's. We caught up with his mum to hear his story.

Hektor was born a healthy little boy. He, unfortunately, developed life threatening complications when his body did not absorb his routine Vitamin K medication that is administered at birth. This led to Hektor developing Vitamin K deficiency bleeding (VKDB), a condition that can lead to severe bleeding in babies as a result of having diminished levels of Vitamin K. Vitamin K plays a fundamental role in helping blood to clot. The bleeding can occur anywhere on the inside or outside of the body. VKDB is very rare, only occurring in 1 in 14,000 to 1 in 25,000 infants but is very dangerous.

At 7 weeks old Hektor suffered from bleeding to his brain. The doctor's original diagnosis was not promising and at one stage his family was told that he was brain dead. However, Hektor defied expectations; facing and winning the battle for his life and learning to live with cerebral palsy,

quadriplegia and development complications as a consequence of his VKDB.

Nearly 3 years later Hektor is now in a stable condition and is progressing in a way that is full of hope and promise. His mum, Amy, is very proud of her youngest son and is ecstatic to be making memories with him. She says that Hektor's hobbies include painting, going on the trampoline, spending hours looking at black and white images and that "his best and most beautiful smiles are when he's bouncing".

Hektor belongs to a very strong family unit that is made of his Dad, Mum, his Grandma Lesley (known as Nannama) and his two brothers, Oskar and Erik. His dad is still working full-time for a plumbing manufacturer and his mum works part-time as an anaesthetist assistant. The everyday help and support they receive from his Nannama



If it wasn't for Andy's Children's Hospice and other respite care, their lives would be very different to how they are now.

Why your support matters

ensure that the hardest days are still filled with love and laughter. His mum explains that “when Hektor is at home, his brothers are full of giggles and cuddles and Hektor erupts into smiles and shows recognition and joy to be with them”.

Amy does admit that life with Hektor can be hard at times and before his care and support plan was put into place it could be a struggle. She said that it was during this time that the strength of her family was revealed and thanks to the support from external agencies, they are now living the fullest of lives. They manage to go away together as a family for short breaks in a caravan and they are able to give each of the boys the love and support they need. They are particularly excited to celebrate Hektor’s third birthday in August.

Hektor and his family receive support from the children’s service, attending his health appointments and checks as well as respite care. He especially enjoys spending time at Andy’s and his mum is grateful for the opportunity to use these services, saying that if it wasn’t for Andy’s Children’s Hospice and the other respite care that “their lives would be very different to what they are now”.

Hektor really enjoys his physiotherapy sessions and the time he spends with his much-loved physiotherapy worker, Christine Jones. Christine is a Physiotherapy Technical Instructor at St Andrew’s



Hospice (including Andy’s Children’s Hospice) and has been working with him for three months. She has been working at St Andrew’s Hospice for nearly six years and has a lot of experience in working with children in a position similar to Hektor’s. She says that he is an “absolute sweetie, who works hard to push himself more and more”

Christine explains that they developed an immediate rapport and Hektor quickly established a trust in the routines and exercise programmes she uses with him. She works hard with him to improve his flexibility allowing him to relax in different positions. One of her favourite things is building a trusting relationship with the children, and loves when Hektor and she make each other grin. “he sits on my knee with his back to me and I talk to him constantly whilst helping him move his limbs, he will suddenly half turn, nestle into my neck and grin up at me.”

Hektor is truly an inspirational young boy and he is forming very positive relationships with his family and those around him. Everyone is happy to be with him and appreciate every day they are together. We hope that he continues to prove the doctor’s original diagnosis wrong and keeps enjoying life and making people smile.



Hospice Stories

Jayne



Jayne Graves is Cook-In-Charge here at St Andrew's Hospice. Her role is pivotal in allowing us to provide a home-from-home for those in our care, enabling us to offer tasty meals and treats as well as a friendly face for visitors to talk to as she goes around visiting patients in their rooms.

Jayne joined St Andrew's Hospice 15 years ago, wanting to help people by making their stay comfortable and happy through cooking lovely, healthy meals for patients and their families. On her motivation to join the team here, Jayne says "mealtimes were always a special time in my household, giving the opportunity to not only share lovely food, but also having time to talk to each other and relax at the end of a busy day. I know that, should I ever be away from my home and unable to cook for myself, I would miss sharing dinners with my family and friends so I wanted to offer this home comfort to people at a really difficult time in their lives."

Before the Coronavirus pandemic hit, Jayne's job was largely based around preparing and cooking breakfasts and lunches for our patients and their relatives, as well as staff and customers too. She was also responsible for ordering stock, cleaning and food hygiene checks.

Since the pandemic Jayne has taken on extra duties including planning all our menus to meet the differing needs of all our patients and staff, which has been largely affected by the reduction in services being provided, the changing visiting arrangements for patients' families and staff being advised to work from home where possible. She has also taken on extra stock ordering and

paperwork, as well as trying to keep our small team motivated whilst remaining socially distanced. Jayne reflects that "this has been particularly challenging, as we are based in a relatively small area and are used to working closely together, it is almost second nature to provide a comforting arm around the shoulder when one of our team is having a tough day, so reminding people to keep apart has needed us to forge whole new working practise and break our old habits."

As with many of the wonderful workforce here at St Andrew's Hospice, the aspect of her role that Jayne finds most rewarding is interacting with patients and their relatives. Seeing each other on a daily basis whilst in our care, Jayne gets to know our patients and their families well, offering a friendly face and a chat when she sees them in the units or when they visit the café, which helps to provide comfort and a sense of normality for patients and their visitors. Jayne says "it also helps us to cater to the special dietary needs of anyone visiting St Andrew's Hospice, as once we are aware we can make sure that these needs are met whenever that person visits. I'm looking forward to being able to interact with patients and their relatives in this way, once the coronavirus restrictions have been lifted enough to allow this to happen safely. I do really miss this aspect of my role."

Why your support matters

Jayne has recently experienced the services provided by St Andrew's Hospice first-hand, having lost her mother to a Covid related illness, as an inpatient at the Hospice. Reflecting on this time and how it has impacted on her, she says "I've certainly learned more about the day-to-day running of the hospice and the care given to patients and relatives during a difficult time, by all the hospice staff including the bereavement team. I can't praise them enough for the care and dedication they showed to my mother who sadly passed away here in the hospice.

It was a very difficult time for me coping with my bereavement and worrying about my work colleagues carrying on without me. It was also difficult for the nursing team as it was their first Covid case but it gave them a better understanding on all the special care and PPE requirements needed to look after Covid positive patients."

When the hospice became aware of aware of Jayne's mum's illness and her preference to spend time in a peaceful environment, our adult inpatient unit worked closely with the local hospital to help

ensure that the family could have their wish, and she was admitted to the care of the hospice.

Having the privacy of her own bedroom, and the flexibility that as a hospice, St Andrew's is able to offer with visiting, even at this unprecedented time, means that Jayne was able to spend quality time with her mum in her final days. Jayne remembers "the peace we were provided with was really important to us as a family. Other than when mum was actively being tended to by the medical team, we were given the privacy and space we needed together as a family to prepare for all possibilities, and say the things we needed to say, with no noise or hustle and bustle to distract from these moments."

Jayne has now returned to work at the hospice and we are so grateful to have her back. We would like to thank Jayne for her dedication when working through the most difficult of times imaginable. This selfless commitment means that others will benefit from her friendly and welcoming nature, comforting our patients and their families during their time with us.

