



As a valued member of the Hospice volunteer team you can

expect:

An interesting and rewarding experience.

An opportunity to work with the public, patients and their families.

Reimbursement of travelling and car parking expenses when required.

To receive copies of our regular newsletter.

An invitation to the Annual Long Service Awards Event.

Becoming a St Andrews Hospice Volunteer.

How it all works.....

Once we have received your completed application form you will be invited to attend an informal discussion about the type of role that will be of benefit to you and the Hospice.

With the exception of our Shops and Tea Bars, prior to commencing a volunteer role it is necessary to obtain suitable references and where appropriate a Disclosure and Barring (DBS) check. We ask that all of our Volunteers attend our Welcome Day Session, which provides all volunteers the opportunity to tour the Hospice, and gain a true understanding of our facility and what we offer to our patients, families and the community.

Our thank you to you.....

We are proud to hold an annual Hospice Event as a thank you to all volunteers as well as making presentations to those who have given outstanding and exceptional service for a number of years, in our Long Service Awards.

St Andrew's Hospice, Peaks Lane, Grimsby, Lincolnshire DN32 9RP
General Enquiries: 01472 350908 Lottery: 01472 352323
E: fundraising@standrewhospice.co.uk W: www.standrewhospice.com
Registered charity no. 1011117 (England) Company No : 2710865



**St Andrew's
Hospice**

under one roof



Andy's

**Children's Hospice
making each day count**

Volunteering Opportunities

The work of St Andrews Hospice is supported by a valuable network of volunteers who provide a wide variety of support services vital to the ongoing success of the Hospice.

Our Onsite Volunteer Roles

Adult and Children's Services: As a Unit Support Volunteer you will work alongside staff, helping and supporting patients and their families who attend Day Therapy within both the Adult and Children's Function.

Family Support: Working alongside staff, our Family Support volunteers provide emotional support to patients and their families by assisting in and facilitating a variety of support groups within both Adult and Children's Services.

Therapeutic Activities: Our team helps facilitate creative and social activities for our patients and their families in one-to-one, family and group work settings. If you have creative flair, we would welcome your support.

Catering: Our catering volunteers assist in the preparation of all meals with training in Basic Food Hygiene provided for all kitchen staff.

Appetite: our front of house coffee shop team work within the main Hub, serving patients, visitors and the public a wide range of light snacks, refreshments and home cooked meals.

Household: To assist the Household Team in undertaking light duties including vacuuming, cleaning and patient ironing.

Facilities and Gardening: Our onsite team maintains the new courtyard gardens within the Hospice grounds. We are always in need of experienced gardeners, maintenance and facilities volunteers.

HR and Administration: Within our admin department you will undertake a variety of tasks including: data input, general typing, filing, and helping with mailings to the public.

Onsite Store: Our new store located on the Hospice site, offers items including records, books and a range of gifts. All of our Retail Volunteers assist in sales, merchandising and stock allocation whilst maintaining excellent customer service.

Income Generation & Marketing: Raising funds for the Hospice is a never-ending challenge from store collections, representation at local events, and taking part in our many fundraising promotions throughout the year.

Reception: As a receptionist you will be the first point of contact for all callers to the Hospice; providing a professional approach by answering calls and greeting all visitors. All Hospice receptionists are trained in phone system and basic IT skills.

Our Community Roles

Retail Outlets: The Hospice has retail outlets throughout Lincolnshire and Yorkshire, each raising a vast amount of money from goods donated by local people and families. Our Retail Assistants undertake a range of tasks including, till processing, stock rotation, cleaning and general merchandising duties.

Retail Collections Driving: Based at the Donation Centre in Grimsby our Drivers collect and deliver goods to various retail locations and collect from the public, donors and local businesses. All retail drivers must hold a current license with C1 category as standard.

Coffee Shops & Tea Bars: Our teams work within the Magistrates Court in Hull, and the Pilgrim Primary Care Centre in Immingham, serving visitors and the public, a wide range of light snacks and refreshments.

E-Bay Online Trading Team: Based on Hainton Avenue our team organise all elements of E-bay sales for St. Andrew's Hospice, from seeking high end sale items to inputting the online data and image to our live site.

Onsite volunteer roles require a number of pre-check processes including attendance to a Welcome Day and an enhanced DBS check.

For further details please visit:
www.standrewshospice.com