

VOLUNTEER



As a valued member of the Hospice Volunteer Team you can expect:

An interesting and rewarding experience.

An opportunity to work with the public, patients and their families.

Reimbursement of travelling and car parking expenses when required.

An invitation to the Annual Long Service Awards Event.

A positive voluntary experience working alongside like-minded individuals wishing to make every day count.

Becoming a St Andrews Hospice Volunteer.

How it all works.....

Once we have received your completed application form you will be invited to attend an informal discussion about the type of role that will be of benefit to you and the Hospice.

Prior to commencing a volunteer role it is necessary to obtain suitable character references and where appropriate a Disclosure and Barring (DBS) check. We ask that all volunteers attend our Welcome to the Hospice Session, which provides you with the opportunity to tour the Hospice, gain a true understanding of our facilities and in addition, the services we provide to our patients, families and the community.

Our thank you to you.....

We are proud to hold an annual Hospice Event as a thank you to all volunteers as well as making presentations to those who have given outstanding and exceptional service for a number of years, in our Long Service Awards.

St Andrew's Hospice, Peaks Lane, Grimsby, Lincolnshire DN32 9RP
General Enquiries: 01472 350908 Lottery: 01472 352323
E: fundraising@standreshospice.co.uk W: www.standreshospice.com
Registered charity no. 1011117 (England) Company No : 2710865



St Andrew's
Hospice

under one roof

VOLUNTEER



Volunteering Opportunities

The work of St Andrews Hospice is supported by a valuable network of volunteers who provide a wide variety of support services vital to the ongoing success of the Hospice.



Unit Support Roles.

Adult Unit Support Volunteer: As an Adult Unit Support member you will work alongside our clinical staff, assisting and supporting our patients and their families. The Adult Unit offers palliative care facilities essential to the wellbeing of our patients. In addition you will enhance the services our team provide, through basic day to day duties.

Children's Unit Support Volunteer: Within the Children's Service you will work alongside our clinical and support staff, providing a variety of basic day to day duties to our children, families and siblings. The Children's Unit offers palliative care facilities essential to the wellbeing of our patients through the introduction of wellbeing, creativity and play activities, supported by our volunteer team.

Support Services Roles.

Catering & Servery Volunteers: Within the hospice every patient and family member is provided with free home cooked meals and refreshments throughout their time with us. In addition 'Appetite' is open to the general public daily, offering meals, refreshments, afternoon teas and more. Our catering and servery volunteers assist in the preparation of meals, serving patients, visitors and the general public.

Household Volunteers: Through the provision of effective domestic duties, our volunteer team support the household function, undertaking essential light duties including vacuuming, cleaning and patient ironing, with all office and communal areas maintained to the highest standards.

Premises & Facilities Volunteers: With a vast area of grounds, offices and communal spaces to maintain the premises team oversee the smooth running of the hospice buildings. Our volunteers provide additional support to the team, with basic maintenance skills advantageous for this role.

Grounds & Gardening Volunteers: Our onsite team maintain the new courtyard gardens within the hospice grounds to the highest standard through the provision of general gardening, planting, pruning and seasonal grounds work.



Support Services: Within our administration departments, volunteers assist the Human Resources, Finance, Clinical Administration and Secretarial functions in delivering effective office based tasks. Roles include data input, general typing, filing, and helping with mailings to the public.

Reception: As a volunteer receptionist you will be the first point of contact for all callers to the hospice, providing a professional approach by answering calls, greeting visitors and assisting the administration function in mailings and core data entry.

Income Generation & Marketing: Our IG&M team are seen as the 'face of the hospice,' representing the organisation at local events, fundraisers, corporate talks and promotional activities throughout the area. As a volunteer within the department you will assist our Charity Fundraisers in the implementation of community events, assist in the collation of funds and attend local funding events, thus promoting the hospice across the local community.