



As a valued member of the Hospice Retail Volunteer Team you can expect:

An interesting and rewarding experience.

An opportunity to work with the public within a retail environment.

Reimbursement of travelling and car parking expenses when required.

An invitation to the annual Long Service Awards Event.

A positive voluntary experience working alongside like-minded individuals wishing to make every day count.

Becoming a St Andrews Hospice Volunteer.

How it all works.....

Once we have received your completed application form you will be invited to attend an informal discussion about the type of role that will be of benefit to you and the Hospice.

We ask that all of our Volunteers attend our Welcome to the Hospice Session, which provides you with the opportunity to tour the Hospice, gain a true understanding of our facilities and in addition the services we provide to our patients, families and the wider community.

Our thank you to you.....

We are proud to hold an annual Hospice Event as a thank you to all volunteers, as well as making presentations to those who have given outstanding and exceptional service for a number of years, in our Long Service Awards.

St Andrew's Hospice, Peaks Lane, Grimsby, Lincolnshire DN32 9RP
 General Enquiries: 01472 350908 Lottery: 01472 352323
 E: fundraising@standrewhospice.co.uk W: www.standrewhospice.com
 Registered charity no. 1011117 (England) Company No : 2710865



**St Andrew's
Hospice**

under one roof

VOLUNTEER



Andy's

Children's Hospice
making each day count

Volunteering Opportunities

The work of St Andrews Hospice is supported by a valuable network of volunteers who provide a wide variety of support services vital to the ongoing success of the Hospice.

Retail Operations.

Operating throughout the whole of Lincolnshire, Hull and the East Riding St. Andrew's Retail Stores and Tea Bars are supported by volunteers.

Relying on donations of unwanted items including clothing, homewares, electrical and furniture, our teams ensure every store is stocked with 'unwanted treasures.'

Supported by our dedicated operational hub on Lock Hill roundabout, each of our stores receives goods delivered daily from our Donation Centre in Grimsby.

All of our volunteers assist in sales, merchandising and stock allocation, maintaining excellent customer service throughout the retail function. In addition by dedicating their time freely to the amazing work of the hospice, our volunteers are the backbone to the ongoing success of the hospice and its work throughout the community.

Peaks Lane Store: Located within the main Hospice site, our onsite store offers items ranging from records, books, homewares and gifts. In addition the Peaks Lane store provides new items, such as stationary, cards and confectionary.



Retail Collections Drivers: Operating from the Donation Centre in Grimsby our volunteer assist our fleet of drivers in the collection and delivery of goods to various retail locations, the public, donors and local businesses.

Coffee Shops: Based within Hull Magistrates Court and Immingham Primary Care Centre, our servery volunteers provide a range of light refreshments to the public and staff at each location.

E-Bay Online Trading: Operating from our online sales hub located on Hainton Avenue, the team process all elements of e-bay sales for the hospice, including sourcing high end sale items, inputting online data and photographing stock for our online digital site.

Community Retail Outlets: Located in the majority of major towns and villages across the whole of Lincolnshire, Hull and East Riding, our retail stores have a variety of quality donated goods for sale. Our current stores are listed below:

- Barton upon Humber
- Bradley Crossroads
- Cleethorpes
- Cromwell Road
- Cromwell Road 'Children's Store'
- Donation Centre : Lock Hill
- Freeman Street
- Freshney Place
- Gainsborough
- Grimsby Road : Cleethorpes
- Hull : Newland Avenue
- Hull : Princes Quay
- Immingham
- Louth
- Market Rasen
- Scartho : Grimsby
- Sleaford
- Sutton on Sea
- West St Mary's Gate